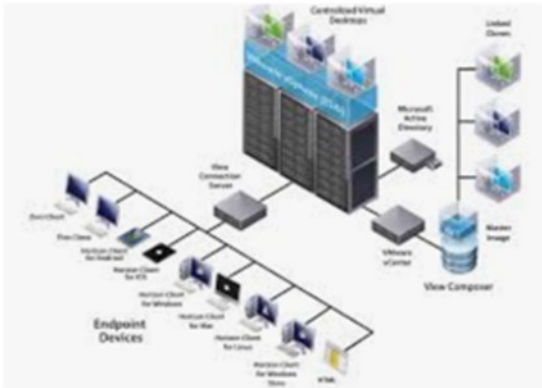


Why You Need a Seamless VDI Health Check



Virtual Desktops are becoming a key component to organization's End User Computing strategy. As the organization grows and use cases change, additional stresses are placed on the Virtual Desktop Infrastructure ("VDI").

The VDI Health Check Service from Seamless Advanced Solutions ("SAS"), examines the VMware infrastructure that supports an organization's global production environment. Seamless's Professional Services Team

validates technical consistency, examine the use of best practices, and identify areas where potential system degradation and bottlenecks can impact system health.

The VDI Health Check Service identifies gaps in current practices and areas of concern. Seamless will also provide remediation recommendations. These topics are discussed during follow-up workshops, and formalized recommendations are documented and presented at the conclusion of the engagement.

Throughout the engagement, your IT Support Team will benefit from the knowledge transfer and whiteboard discussions with the Seamless Professional Services Team. Your IT Support Team will learn VMware best practices, implementation insights, and the impact of the environment design on performance and manageability. At the conclusion of the engagement, you will have an actionable, prioritized roadmap of recommended changes.

A VDI Health Check is ideal if you want to:

- Upgrade a current production View deployment.
- Validate a View environment for an audit or review.
- Complete a pre-production design review.
- Identify opportunities to improve performance

About Seamless Advanced Solutions

The Seamless Professional Services Team consists of Engineers and Project Managers that hold all of the requisite VMware certifications together with Consultants and Architects that develop VMware design options with VMware best practices and methodologies to ensure consistency and the highest level of infrastructure performance.

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VDI Health Check		
Client Requirements Gathering Phase	SAS	Client
Hold meeting with Client to collect and document business requirements, technical requirements, business constraints and technical constraints of the assessment.	✓	
Gather and review current documentation of the data center equipment	✓	
Gather and review current documentation of the physical environment	✓	
Gather and review current logical configuration standards	✓	
Gather and review current physical installation and operational standards	✓	
Virtual Infrastructure Health Check		
Install and configure discovery tools and perform discovery of all Virtual environment equipment (server, storage, network, etc.)	✓	
Compile configuration information for virtual infrastructure equipment	✓	
Determine associated infrastructure resources for particular applications/services	✓	
Examines the server specifications, maintenance, and setup procedures. Review virtual infrastructure utilization.	✓	
Analyze all information to determine any major misconfigurations	✓	
Create documentation detailing the results from discovery exercise	✓	
VDI Health Check		
Examine the layout of the sites(s) based on current requirements and known future expansion projections. This includes the segregation of servers, applications, and users. Scalability, failover, and recovery considerations for the site(s) and images.	✓	
Examine the connection protocol settings for the application delivery infrastructure. Access mechanism, broker servers, virtual desktops, and published application settings will be addressed. This will include policies applied to the connected	✓	
Examine the application access method. It will provide details on internal and external desktop access scenarios.	✓	
Examine the printing architecture for the virtual desktop environment. Elements such as driver utilization, mapping of client printer drivers and printer, and connection methods will be addressed.	✓	
Examine client delivery mechanism(s) required for deployment and its optimal configuration. Acceptable client devices, software, and connection types will be defined, including client configuration settings and deployment strategies.	✓	
Analyze all information to determine any major misconfigurations	✓	
Create documentation detailing the results from discovery exercise	✓	
Documentation		
Provide client with the documentation detailing the result of the data center discovery exercise. This may include, but is not limited to, diagrams, inventory lists, configuration information, application infrastructure mapping etc.	✓	